

11/25/2019 Updates WWW-884

Do not set replenishment levels when creating new item from Shipment Receipt

When an item the is not already setup in Inventory IQ is received on a shipment. The item will be created with a 0/0 Min Max

ITEM DETAILS	
Name *	
14" x .150 x 1" / 20MM MetalMax Diamond Wheel	
SKU *	
005-001-061	
Barcodes	
Use System Barcodes	
Bin	
Customer Part #	
Minimum Que afty *	
0	
Maximum Quanty *	
0	
Reorder Quantity Increment *	
1	
Default Take Out Quantity *	
1	
Reporting Category *	
Cutting Tools ▼	
Reporting Class	
Disable Takeout	
SAVE DELETE	

IQ Support Hotline

888-694-8247 Or ext 403 Will ring the following phones for 4 rings

- Jonny H Desk
- Justin K Desk
- Remote Support phone (Jonny H Cell)

If no answer will ring the following phones for 4 rings

- Jonny H Desk
- Justin K Desk
- Remote Support phone (Jonny H Cell)
- Alex Kirsch
- Rob Agnese
- Matt Skowron

If still no answer the call transfers to the standard incoming call routing via Client Experience

Iqsupport.hubindustrial.com

How-To documents and videos

Coming soon, New Hire Video

Issue Tools, part 1

The Tool issue function allows you to keep track of any shared tools or other materials. Think of it as a lending library. It is a separate feature from the inventory controls in the sense that the tools users check in and out are not received or depleted from your inventory. If you scan the ...

Issue Tools, part 2

If you have an asset you want to track, you must first set it up using the following procedure: Go to TOOLS in the Inventory IQ app on your desktop. Click on ADD NEW TOOL button at bottom of the page. At minimum, you must fill in the fields marked with an asterisk. Location* If

Adding non-HUB items from the scanner

As of September 2019, many of the management tools that had previously been restricted to the web app have now become available on the scanner. Access to the Administration page on the scanner requires that the user be authorized in the web app to make changes. To make this happen, a manager will go to ...

Restricting access using USER SHIFTS

It is possible to limit users' access to the supply room to only those hours they are expected to be on the clock. Why would you want to do this? It is a tool available to better manage workplaces that are concerned with users accessing the supply room when they are not working to prevent ...



INVENTORY

• For IQ support requests contact iqsupport@hubindustrial.com